

Binding Tales

Wholesale Shipping & Credit Terms

Minimum Order

The minimum opening and reorder amount is \$150.

Shipping

All wholesale orders ship USPS Media Mail from Maine.

Buyer is responsible for all shipping costs, including any applicable duties or fees.

Shipping costs will be calculated and invoiced at the time of fulfillment.

Orders typically ship within 3-7 business days unless otherwise communicated.

Payment & Credit Terms

Payment is due prior to shipment unless alternate terms have been approved in writing.

We accept major credit cards, PayPal, Venmo and check payments.

Net-30 terms may be considered for established accounts with prior approval.

Returns & Refunds

Returns are accepted within 6 months of the original shipment date for a full refund.

Returned items must be in the original condition –unopened, unused, and undamaged.

Refunds will be issued within 7 business days of receipt & inspecting the returned items.

Return shipping costs are the responsibility of the buyer, unless the return is due to an error on our part.

Damaged or Incorrect Items

Please report any shipping damage or order discrepancies within 7 days of receipt.

Replacement items or credits will be issued promptly.

I look forward to working with you!

Hillary Dow

Author – Illustrator – Publisher